

# Clear Browser Cache and Cookies

## Chrome

1. In the browser bar, enter:

chrome://settings/clearBrowserData

1. Select the following:
  - Browsing history
  - Download history
  - Cookies and other site and plug-in data
  - Cached images and files

From the Obliterate the following items from: drop-down menu, you can choose the period of time for which you want to clear cached information. To clear your entire cache, select the beginning of time.

1. Click Clear browsing data.
2. Exit/quit all browser windows and re-open the browser.

## Firefox

1. From the History menu, select Clear Recent History.

If the menu bar is hidden, press Alt to make it visible.

1. From the Time range to clear: drop-down menu, select the desired range; to clear your entire cache, select Everything.
2. Next to "Details", click the down arrow to choose which elements of the history to clear; to clear your entire cache, select all items.
3. Click Clear Now.
4. Exit/quit all browser windows and re-open the browser.

## Microsoft Edge

1. In the top right, click the Hub icon (looks like three horizontal lines).
2. Click the History icon, and then select Clear all history.
3. Select Browsing history, then Cookies and saved website data, and then Cached data and files. Click Clear.
4. After the "All Clear!" message appears, exit/quit all browser windows and re-open the browser.

## Internet Explorer 9 and higher

1. Select Tools (via the Gear Icon) > Safety > Delete browsing history....

If the menu bar is hidden, press Alt to make it visible.

1. Deselect Preserve Favorites website data, and select:
  - Temporary Internet files or Temporary Internet files and website files
  - Cookies or Cookies and website data
  - History
2. Click Delete. You will see a confirmation at the bottom of the window when the process is complete.
3. Exit/quit all browser windows and re-open the browser.